Biz Hub Scan to Folder Failure

1.
   1. If Scanning is not working:
      1. Make sure ███████ is turned on
      2. Make sure █████ is logged into the system
      3. Make sure █████ is signed in and running
      4. Make sure the Biz Hub hasn't lost ██████████ somehow
      5. Make sure the Biz Hub is using the ██████ account
      6. Make sure the ██████ password has not expired - set to not expire
   2. If you need to know why. See below.

1. ██████████ does NOT allow shared folders. It will always revert back to unshared because it doesn't actually exist. It's a entry in a database pointing to a virtual folder in a cache of data that grows and shrinks as the user needs.
   The full █████ Sync, however, does.
   The VFS version cannot be shared out.
   1. The Biz Hub: Konica Minolta C364 - BizHub — IT Glue
   2. This scans to a "Network Folder"
   3. The "Network Folder" is a shared folder: ███████████████████████
   4. The **Scans** folder is shared out from **C:\Users**███████████████████████
      1. Permissions for this folder are granted to the local *Scans* account: Scans Local Profile — IT Glue
   5. This means Scans has to be logged in.
   6. Then Sync needs to be running
      1. The ONLY folders on this machine should be ████████████████
   7. When the Biz Hub scans to the shared folder **\Scans** hosted on ████████████ it will use the "██████" user name/password to copy the file to the folder
   8. ████████ account will then update the Cloud with the new file
   9. Now everyone will see the new file after a few seconds