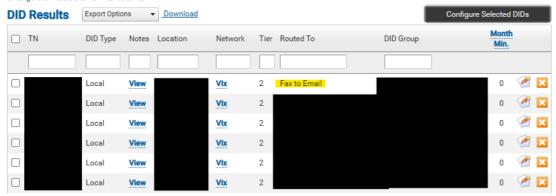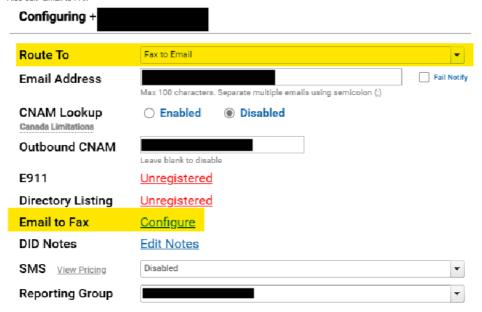# KB - Titanium Fax (config)

Determine the number to be used as the Fax Number.
In VI selected the number in the DID Group
Change the 'Routed to' to "Fax to Email"

DID Results   Export Options ▼ Download

Configure Selected DIDs

☐	TN	DID Type	Notes	Location	Network	Tier	Routed To	DID Group	Month Min.		
☐	███	Local	View	███	Vlx	2	Fax to Email	███	0	🖉	✖
☐	███	Local	View	███	Vlx	2	███		0	🖉	✖
☐	███	Local	View	███	Vlx	2	███		0	🖉	✖
☐	███	Local	View	███	Vlx	2	███		0	🖉	✖
☐	███	Local	View	███	Vlx	2	███		0	🖉	✖
☐	███	Local	View	███	Vlx	2	███		0	🖉	✖

The "Email Address" will be the email that faxes are delivered to. This can be one person, group, or shared mailbox.

Also edit "Email to FAx"

Configuring + ███████

Route To	Fax to Email ▼
Email Address	██████████ ☐ Fail Notify
	Max 100 characters. Separate multiple emails using semicolon (;)
CNAM Lookup *Canada Limitations*	◯ Enabled ◉ Disabled
Outbound CNAM	██████████
	Leave blank to disable
E911	Unregistered
Directory Listing	Unregistered
Email to Fax	Configure
DID Notes	Edit Notes
SMS *View Pricing*	Disabled ▼
Reporting Group	██████████ ▼

Add the email addresses of those allowed to send emails.
These will be "From" - if this is a group or shared mailbox the user will need "Send As" permissions AND set up to change the "From" field of their emails.
How to Enable Fax to Email - VI Communication Services Wiki - Confluence (atlassian.net)

How to Enable Email to Fax - VI Communication Services Wiki - Confluence (atlassian.net)